



PRESS RELEASE

Monthly Monitoring Report No. 04/2020

Prague, 23 April 2020 – The monthly monitoring report, published today, informs about CTU's operation during the state of emergency, the remission options in case of administration delay during the crisis, the state of networks, telecommunications and universal postal service, the suspended transition to DVB-T2 standard, and the extended deadline of 5G auction.

With regard to the government measures, CTU operated in a limited regime from 16 March. Each department continued to accept electronic submissions and postal items. For urgent cases, the office hours were limited to Monday and Wednesday from 9 to 12 am. As of 20 April, CTU reinstated its full operation but with increased hygiene requirements. CTU did not register any problems during the limited operation regime and continued with its agenda as usual.

CTU provided continuous support to providers of electronic communications and postal services and dealt with specific situations when adopting measures to minimise the negative effects stemming from government restrictions. The networks proved to be highly resistant since no major service disruption occurred during the state of emergency. The quality and availability of services provided by each public networks' operator are comparable with the date before the state of emergency was declared.

CTU is fully aware of the difficulties brought upon some participants of CTU's administrative proceedings by the state of emergency. Therefore, it is prepared to discuss possible remission of delay in actions during the state of emergency. The main condition is, that the participant requests **within 15 days** after the end of the state of emergency a remission of delay in a given action and also complete the missed action (e.g., submit opposition to the order or appeal against the decision).

During the state of emergency, the Czech Post had to deal with insufficient delivery capacity and availability of post offices. CTU discussed the adopted measures with the Czech Post to ensure the maximum possible quality of universal service.

The monitoring report is available [here](#).

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